

18 August 2021



Scottish Housing Regulator  
Buchanan House  
58 Port Dundas Road  
Glasgow  
G4 0HF

## **Partick Housing Association Limited Annual Assurance Statement 2021**

We, the Governing body of Partick Housing Association, to the best of our knowledge comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

This includes that we:

- ✓ achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services;
- ✓ comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety; and
- ✓ comply with the Standards of Governance and Financial Management for RSLs.

We confirm that we have seen and considered sufficient evidence to give us this assurance and are satisfied that we are not aware of any areas of non-compliance.

With specific reference to the Scottish Housing Regulator's letter dated 24 June 2021 headed 'Annual Assurance Statement', we can advise that:

- outwith notifiable events, there are no issues of non-compliance that are directly due to the COVID-19 pandemic; and
- in relation to our position on equalities and human rights, we have reviewed and updated our Equality Policy; carried out equalities awareness training for Board and staff members; and later in 2021 will be carrying out an updated customer satisfaction survey and customer census of equality data to update the equalities information that we currently hold on tenants and service users.

We approved our Annual Assurance Statement 2021 at the meeting of our Board on 18 August 2021.

**I sign this statement on behalf of Partick Housing Association Board.**

**Chair's signature:**

**Alan Howie**

**Date:**

**18 August 2021**